

Eastholme Surgery Newsletter Winter 2016/2017

Welcome to our latest newsletter.

At Eastholme we want to look after our patients and provide them with the highest quality healthcare. Please help us to do this by attending for any screening invites you may receive.

We constantly listen to your views and would request you let us know how we are doing by completing our short Family and Friends questionnaire letting us know your thoughts. Questionnaires are available in our consulting rooms, from reception and on our website at www.eastholmesurgery.co.uk

Have you taken advantage of our text reminder or Email reminder for appointments? If not please let reception have your mobile number so we can get you set up.

We want to get better at communicating with our patients. If you need information in an alternative format, for example large print or easy read or if you need help communicating with us for example because you use British Sign Language, please let us know. You can call us on 0161 443 1177 or email at STOCCG.p88028-admin@nhs.uk

Have you registered for online access to your medical record yet? This allows you at your own convenience to:-

- Book/Cancel surgery appointments
- View and request repeat medications
- View information from your medical record

Ask at reception for further information on “patient access”

Eastholme Surgery is open from 8am until 6.30pm Monday to Friday. If you require urgent medical attention outside usual surgery hours please telephone 111. Calls to 111 are free from mobiles and landlines. For medical attention during our opening hours please call the surgery on 0161 443 1177

Regular medication

Please make sure you have enough of your regular medication to last over the Christmas period. We will be closed for 4 days from 23/12/2016 until 28/12/2016. You can request your medication online using patient access at our website. You can email your request to STOCCG.p88028-admin@nhs.net. You can drop in your request or send it to us with a SAE. Whichever method you choose we do require 48 hours to prepare and authorise your prescription. If you haven't already tried it why not give electronic prescribing a go. You just need to set this up at your regular chemist and your prescription will fly directly through cyber space and land with the pharmacist. This will save you time come to the surgery.

We welcome our new member of staff Yusuf Abedin. Yusuf is a community pharmacist who will be dealing with medication reviews and queries.

For tips on easy ways to get active and keep healthy visit www.healthystockport.co.uk

Further information on your health and self-care classes in Stockport visit <http://stockportccg.org/you-your-health>

STAY WELL THIS WINTER

Have you had your FLU jab yet? If not please book your appointment as soon as possible. You can STAY WELL THIS WINTER by following this link www.nhs.uk/staywell

HAVE YOU VISITED OUR NEW SURGERY YET?

Please let us know your views on our new premises. If there is anything you feel will improve our service please do not hesitate to let us know.

Kind Regards

Laura Higginbotham
Practice Manager
Eastholme Surgery

0161 443 1177